

## FREQUENTLY ASKED QUESTIONS:

### What do I have to give Institute of International Education to sign up for IlePAY?

All you need to give Institute of International Education is your email address. That's it.

### Am I going to get spam mail after signing up for IlePAY?

No. The information you provide us will never be sold, so you won't receive spam mail. Your information will only be used to make the payment.

### What is the fee for IlePAY?

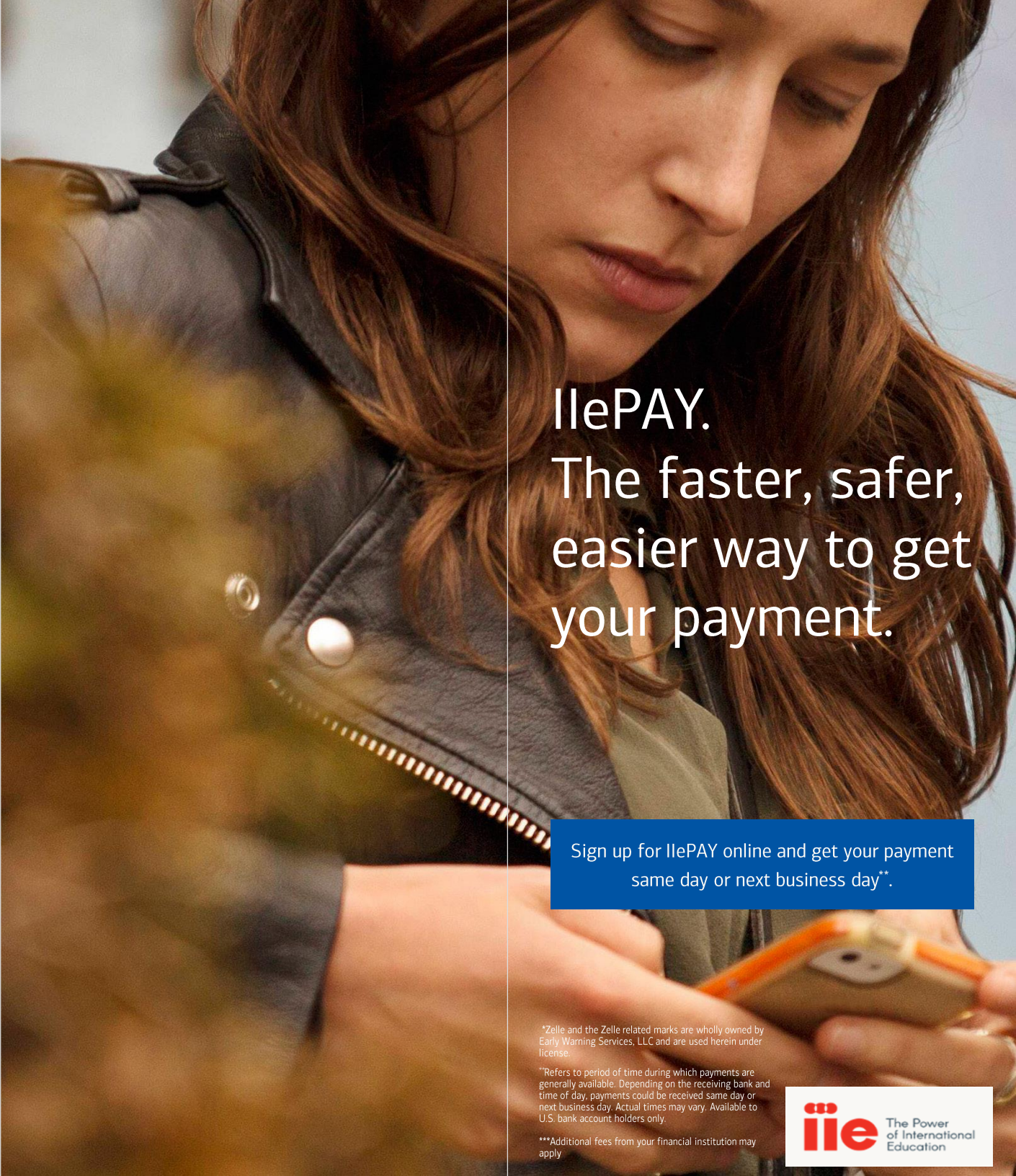
Zero. Institute of International Education will charge no fee for this service.\*\*\*

### How is IlePAY different from other payment transfer services?

Unlike other payment transfer services, with IlePAY your money goes directly into your bank account. There is no need to transfer funds.

### What is Zelle®\* and what role does it play?

Zelle\* is a way to send and receive money directly between almost any U.S. bank account within minutes, using just an email address or mobile phone number. Through Zelle\*, banks are able to "talk to each other" to make it simple, safe and secure to send money electronically, directly to your bank account.



IlePAY.  
The faster, safer,  
easier way to get  
your payment.

Sign up for IlePAY online and get your payment same day or next business day\*\*.

\*Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

\*\*Refers to period of time during which payments are generally available. Depending on the receiving bank and time of day, payments could be received same day or next business day. Actual times may vary. Available to U.S. bank account holders only.

\*\*\*Additional fees from your financial institution may apply

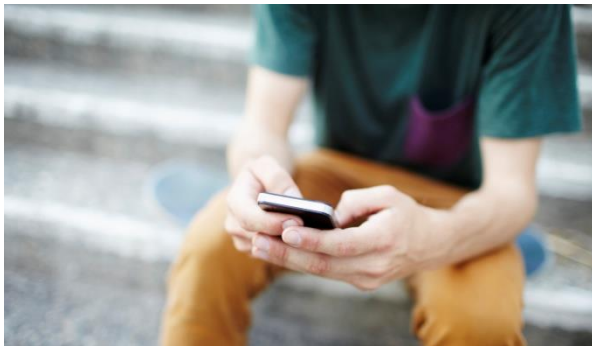
**ile** The Power  
of International  
Education





With IlePAY, your Institute of International Education payment will be transferred directly into your bank account same day or next business day\*\*. Faster than a check, no hassles.

IlePAY is powered by Bank of America, Institute of International Education's bank, and all you need to sign up is your email address. It is fast and secure, and we will never see your banking information.



You will receive an email that will direct you to Zelle®\* [clearXchange.com/receive] to select your bank. Zelle\* allows customers to send and receive money with just their email address or mobile number.

If your bank isn't listed, select "My bank isn't listed" to continue your registration.

For more information about IlePAY, please consult the FAQ section or speak with your Institute of International Education representative.

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**You can also pre-register before your payment is approved. Go to the Institute of International Education website to find out more.**